

Following services are provided by the Hospital:-

1. Out Patient Department:- OPD services are provided free of charge to all patients coming to the hospital. The average daily OPD attendance is more than 3000.

- The **OPD services** are available in the following departments: Medicine, Surgery, Obstetrics and Gynecology, Pediatrics, Eye, ENT, Orthopedics, physiotherapy & Occupational therapy, Skin & VD, Chest clinic and Psychiatry. Homeopathy and Ayurvedic OPDs also functioning daily at ground floor Dharamshala block of the hospital.
- **Special OPD Clinics** are also being run by various departments on specific days as defined. Special Clinics include Cardiac & Hypertension Clinic, Diabetic Clinic ,Rheumatology Clinic, Nephrology Clinic, Cancer screening Clinic, Leprosy Clinic, STI Clinic, Pediatrics Asthma Clinic, ANC Clinic, Post natal Clinic, Family planning Clinic, Well baby Clinic, Infertility Clinic, Glaucoma Clinic and few others.

1. Emergency Services: Round the clock emergency services are provided by Medicine, Surgery, Orthopedics, Obstetrics & Gynecology, Nursery, Eye, ENT, Blood Bank, ICU, CCU Selected laboratory services and X-ray services.

- There is separate emergency for managing
 - a. General Casualty for
 - Medical emergencies
 - Surgical emergencies
 - Orthopedic emergencies
 - b. Obs & Gynea emergencies
 - c. Paediatric emergencies
- Operation theatre services for
 - (a) emergency surgical /orthopedic/ neurosurgical/ Eye/ENT cases.
 - (b) Maternity cases
- Supportive services of blood Bank and Lab for emergency cases.
- Round the clock Ambulance services .
- CT SCAN services are out-sourced to the DGHS approved and empanelled agencies.

2. **Medico Legal Services** to all attached 9 police stations of northwest district.
3. **In-patient Department:** Admission facilities are available in all major specialties. The average daily admission is more than 150 patients. At present 500 indoor beds with 12 bedded ICU & 8 CCU beds each is functional.
4. **Operation Theater Facilities:** There are three OT blocks
 - Main OT block: 6 OT's are functional for routine elective surgeries for department of Obs & Gynae, Orthopedics, Surgery, Urology, Neurosurgery, Eye & ENT.
 - Emergency OT block: One OT for Surgical Emergencies
 - Maternity OT: Two OTs. One for Family planning cases and one for Obstetrical emergencies.
5. **ICU and ICCU:** 12 bedded ICU and 8 bedded CCU are designated.
6. **Laboratory Diagnostic Facilities:** Diagnostic facilities for Biochemistry, Hematology, Cytopathology, Clinical Pathology, Histopathology and Microbiology are available. Round the clock emergency lab services are available for selected investigations.
7. **Radio diagnostic Facilities:** Ultrasound and X-ray facilities available in the Dept. of Radiology. Selected specialized radiological investigations like IVP, HSG facility are also available. CT SCAN facility for emergency cases is out-sourced and is available free of cost to the indoor and emergency cases. Round the clock X-Ray facilities are available.
8. **Blood Bank:** Round the clock facilities available for blood donation and issue of blood and blood components. Component separation facility and Platelet pheresis or SDP facility are available in the Blood Bank.
9. **Physiotherapy And Occupational Therapy With Rehabilitation**
10. **Facility for Delhi Govt. Employee Health Scheme Beneficiaries**
11. **Family Welfare Services:-**Provision for postpartum sterilization and postpartum intrauterine contraceptive device round the clock.
12. **One Stop Center:** To provide round the clock specialized medical care, Police Aid, Counseling and free transport to sexual assault victims under one roof.

13. **VCTC (Voluntary Counseling and Testing Centre):** Facility for voluntary counseling and testing for HIV is available on all working days.
14. **PPTCT (Postpartum Testing And Counseling Centre):** Center is functional in the Dept of Obstetrics & Gynecology to provide a comprehensive, family centered spectrum of support and clinical services to protect the transmission of HIV from parents to their baby.
15. **Services Provide Under JSSK:** Free treatment, investigation and transportation on request for all pregnant women up to six week after delivery and for all new born babies services are provided for one year.
16. **Free Dietary services** to all patients admitted in the hospital
17. **ART Center:** ART facility is available in the basement of OPD for treatment of HIV positive Patients.
18. **STI Clinic:** Daily STI clinic is functional in Skin OPD between from 9 am to 1 pm.
19. **Mortuary Services:** Mortuary services are provided to 9 attached Police Stations (North Rohini, South Rohini, Prashant Vihar, Vijay Vihar, Paschim Vihar, Netaji Subhash place, Maurya Enclave, Shahbad Dairy and Bawana. On average 3-4 cases of cases of postmortem are done per day.
20. **Chest Clinic & DOTs Center:** are functioning daily at Dharamshala block of the hospital building.
21. **Medical Examination Board Including Medical Examination For Amarnath Yatra**
22. **Issue of Disability Certificate**
23. **Training Programs:** In service trainings are being held periodically for specialist/Medical Officers/Resident doctors/Paramedical and Class IV employees. CMEs are also organized by the all departments time to time. Soft skill trainings are also organized for all categories of staff.
24. **Post Graduate DNB Courses in Surgery, Ophthalmology, Medicine, Family Medicine, Orthopedics, Gynae & Obstetrics and Pediatric.**
25. **Homeopathic and Ayurvedic Clinic:** Daily OPD is operational at Dharamshala Building of the hospital.
26. **DISASTER WARD: Hospital** has 50 disaster beds.

Disaster action plan is available in accordance with available manpower and infrastructure to meet any emergency situation amounting to disaster. Quick response team and disaster beds are created in the hospital for disaster management. In case of any outbreaks like Dengue, these beds are being used. In addition to this wherever possible, additional beds are created to manage the crisis